



Confederation of Indian Industry

20th CII Health Summit 2023

R.A.I.S.E. HEALTHCARE

Responsible | **A**ccessible | **I**nnovative | **S**ustainable | **E**quitable

25 November: Sovereign Hall, Hotel Le Meridien, New Delhi

Programme

0830 – 1000 hrs

Registration

1000 hrs

Opening Session

Special Address

Dr Naresh Trehan

Chairman, CII National Healthcare Council
and Chairman and Managing Director,
Medanta – The Medicity

Perspectives on Indian Healthcare – Measuring Challenges and Tapping Opportunities

Moderated by

Mr Venkat Inumella

Partner
McKinsey & Company

Discussants

Mr Dilip Jose

Co Chairman, CII National Healthcare Council
and Managing Director and CEO
Manipal Health Enterprises Pvt. Ltd.

Mr Himanshu Baid

Chairman CII National Medical Technology
Forum and Managing Director
Polymed

Mr Segar Sampathkumar

Co Chairman, CII Taskforce on Health
Insurance and Director- Health Insurance
General Insurance Council (GIC)

Mr Rajiv Vasudevan

Co- Chairman, CII National Taskforce on
Ayush and Founder & CEO
AyurVAID Hospitals

Mr Shashank ND

Chairman, CII Subcommittee on Digital Health
and Founder & CEO
Practo



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Mr Joy Chakraborty

Chief Operating Officer

P. D. Hinduja Hospital & Medical Research
Centre

Plenary Session 1: Building a Resilient, Inclusive and Equitable Future Ready Healthcare

The global healthcare sector faces several challenges, including ageing populations, tighter budgets, a shortfall in medical staff, higher patient expectations. Health needs are becoming more complex. Hospitals should broaden the healthcare horizon beyond buildings to institute a healthier and more resilient population with better endurance against infections, ailments, or future pandemics. One big change in experience will be that for many things that we go to a hospital for at the moment, we will not go to a hospital. We will instead just do it remotely, or we might go somewhere else that is not the big, huge building in the middle of town.

At the same time, technological advances are changing healthcare delivery. In this edition, *The Next Normal* explores how hospitals will innovate in the coming decade—and what it will mean for both patients and healthcare professionals. **In this session, we aim to discuss:**

- Changing Approaches to Healthcare Delivery
- Design based on - pandemic preparedness, climate resilience, connectivity with the rest of the healthcare ecosystem, flexibility, digital transformation, and patient centricity.
- Integrative approach of care delivery
- Partnering to improve Equity in Healthcare

Moderated by

Mr Santhosh Mathew

Country Lead- Public Policy and Finance
Bill and Mellinda Gates Foundation (BMGF)

Discussants

Dr. R. Chandrashekhar

Chairman- IGBC Healthcare Rating and
Former Chief Architect
Ministry of Health and Family Welfare
(MoHFW)

Dr Ashutosh Raghuvanshi

Group Chief Executive Officer
Fortis Healthcare

Dr Santosh Shetty

CEO & Executive Director
Kokilaben Dhirubhai Ambani Hospital



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Dr Om Manchanda

Managing Director

Dr Lal Pathlabs Limited

Dr Shuchin Bajaj

Managing Director

Cygnus Hospitals

1245 hrs

Networking Lunch

Plenary Session 2: The Innovation Process: From Ideas to Implementation

Innovation may involve identifying healthcare challenges or problems that need a solution, and proposing ideas that can address them. Ideas can be sourced from various stakeholders, including healthcare service providers, patients, academic researchers, Pharma, MedTech, Digital health, Health Tech, Biopharma. Innovation involves a series of steps from ideation to implementation that require collaboration and engagement of various stakeholders.

There are many challenges in between innovation to implementation i.e., Lack of funding, Regulatory hurdles, Resistance to change, Data privacy and security concerns, Limited collaboration, etc. Overcoming these challenges requires a collaborative, cross-sectoral approach that includes all relevant stakeholders. Successful healthcare innovations require significant investment, regulatory clarity and reform, strong data privacy protection, greater collaboration, and a willingness to embrace change. **In this session, we aim to discuss-**

- Building a future-ready, resilient health system
- Innovation process in health for sustainable solutions
- Strategies to Implement Innovations
- Potential Challenges and Benefits of Innovation Implementation
- Strategies for advancing research and development to improve access to care and health outcomes.
- Tech fusion for improved health outcomes.

Dr Ajay Bakshi

Founder and CEO

NeuranceAI Technologies

In conversation with

Dr Rohini Srivathsa

Chief Technology Officer

Microsoft India & South Asia



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Mr Pankaj Sahni
Chief Executive Officer
Medanta – The Medicity

Plenary Session 3: New Paradigms to Meet Workforce Shortages

With a shortage of health workers in various specializations, cross-training, interdisciplinary training, and use of technology can be an effective solution to fill the gaps in the workforce. As the demand for healthcare services increases, multi-skilling offers a practical approach to addressing the workforce shortage.

This session will explore the benefits of –

- Cross-training, its challenges, and strategies to implement successful cross-training programs in healthcare organizations.
- Role of technology in healthcare, its impact on the workforce, and opportunities for healthcare organizations to embrace technology and prepare for the future.
- Benefits of multi-skilling, how to identify the skills needed, and the strategies to implement successful multi-skilling programs.

Dr Naresh Trehan
Chairman, CII National Healthcare Council
and Chairman and Managing Director,
Medanta – The Medicity

In Conversation with

Mr Atul Kumar Tiwari
Secretary
Ministry of Skill Development and
Entrepreneurship (MSDE)

Dr Anupam Sibal
Group Medical Director
Apollo Hospitals Group

Prof Sarang Deo
Professor, Operations Management
Deputy Dean - Faculty and Research,
Executive Director
Max Institute of Healthcare Management
(MIHM)
Indian School of Business (ISB)



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Plenary Session 4: Integrating and Accelerating Health Economy & Finance

Healthcare delivery continues to be a significant challenge worldwide. However, combining health economy, finance, and policy provides a critical pathway for achieving a balanced and sustainable model. **In this session, we aim to discuss-**

- The practical strategies for stakeholders to achieve a sustainable healthcare delivery system that meets the needs of patients and providers while achieving efficient and affordable care.
- Alternative models of health financing
- Innovative models of Health Insurance

Moderated by

Mr Vishal Bali

Executive Chairman, Asia Healthcare Holdings
Senior Advisor - TPG Growth

Discussants

Mr Karan Singh

Partner
APAC Sustainability Practice Leader
Bain & Company

Dr Krishna Reddy

Country Director
ACCESS Health International

Mr Ved Prakash Kalanoria

Director
Temasek Holdings Advisors India Pvt. Ltd

Mr Nilesh Shrivastava

Partner - Strategic Opportunities Fund
National Investment and Infrastructure Fund (NIIF)

Dr Khushpreet Singh Oberoi

Head - Health Risk Management Retail underwriting and Claims Medical Care Insurance



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1530 Hrs

Closing Session: Tomorrow's World -Towards Smarter, Innovative, and more personalized Care

Welcome and Opening Remarks

Dr Naresh Trehan

Chairman, CII National Healthcare Council and Chairman and Managing Director, Medanta – The Medicity

Release of Report

Healthcare in India - Poised for a Leap

Special Address

Prof S.P. Singh Baghel

Minister of State
Ministry of Health & Family Welfare

Closing Remarks

Mr Dilip Jose

Co Chairman, CII National Healthcare Council and Managing Director & CEO, Manipal Health Enterprises Pvt. Ltd

Close of Program and Networking Tea

1600 Hrs :
